

Chapter Thirteen

The Bureaucracy

Learning Outcomes

- 13.1 Define the concept of the bureaucracy, and explain why such an organization is necessary and discuss the various theories of how bureaucracies act.
- 13.2 Compare the structure and function of executive departments, executive agencies, independent regulatory agencies, and government corporations.
- 13.3 Explain how individuals get positions in the federal bureaucracy, and discuss the history of attempts to reform that process.
- 13.4 Discuss some of the critiques of large bureaucracies and describe several types of bureaucratic reform.
- 13.5 Describe the tools and powers that bureaucratic agencies have to shape policies and regulations.
- 13.6 Analyze the relationship between Congress, its committees, interest groups and the bureaucracy.

The Nature of Bureaucracy

- Public and Private Bureaucracies
 - Public
 - ✓ Multiple leaders
 - Serves citizens
 - Not organized for profit

- Private
 - Single set of leaders
 - Organized to make profit

The Nature of Bureaucracy

- Models of Bureaucracy
 - Weberian Model
 - Acquisitive Model
 - Monopolistic Model
- Bureaucracies Compared

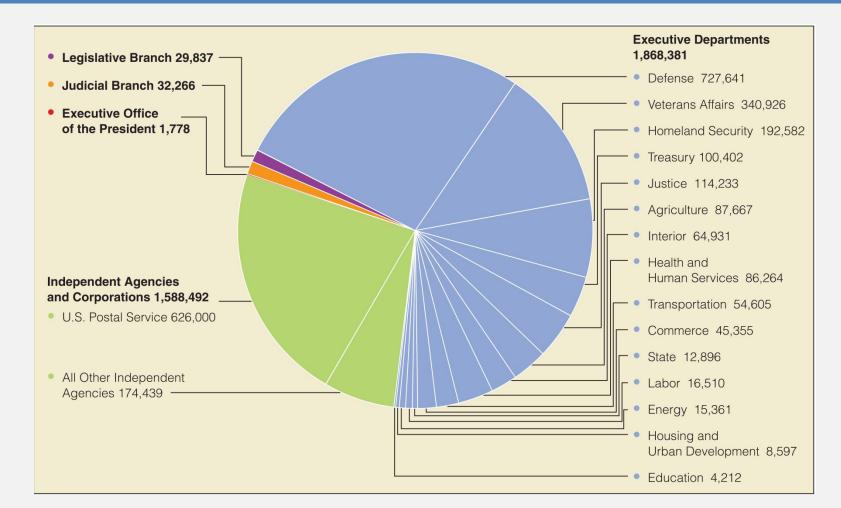
The Nature of Bureaucracy



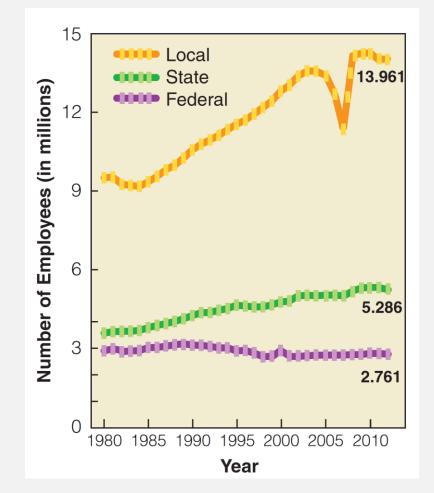
The Size of the Bureaucracy

- o The Beginning Size
 - About 50 employees
- Current:
 - o 2.7 million civilian federal employees
 - Millions of private subcontractors
 - Millions more state and local government employees

Federal Agencies and Their Respective Numbers of Civilian Employees



Government-Employment at the Federal, State, and Local Levels

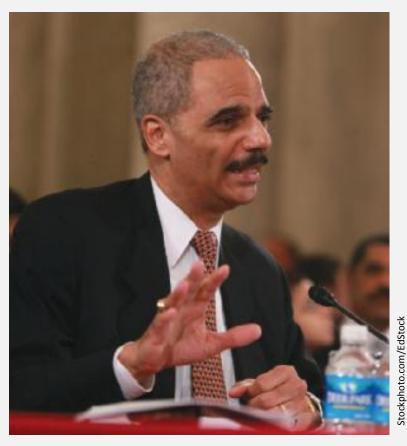


There are more local government employees than federal or state employees combined.

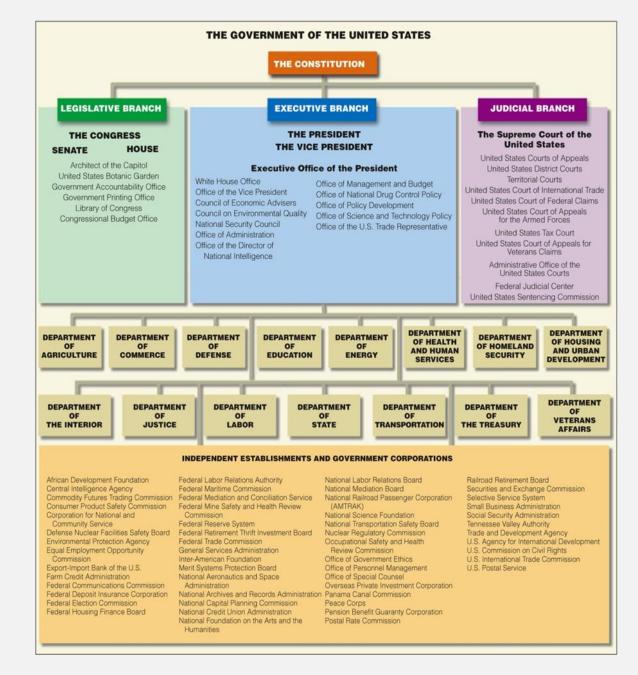
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The Organization of the Federal Bureaucracy

- Cabinet Departments
 - Fifteen departments (line organizations)
 - Report to president



Organization Chart of the Federal Government



Independent Executive Agencies

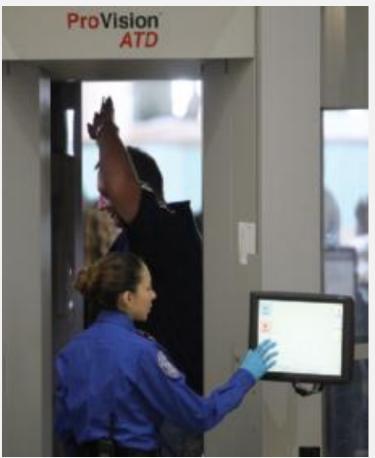
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- Independent Regulatory Agencies
 - The Purpose and Nature of Regulatory Agencies
 - Agency Capture
 - Deregulation and Reregulation

Independent Executive Agencies

- Government Corporations
 - U.S. Postal Service
 - o AMTRAK

Challenges to the Bureaucracy

- Reorganizing to Stop Terrorism
- Dealing with
 Natural Disasters



Staffing the Bureaucracy

- Political Appointees
 - The Aristocracy of the Federal Government
 - The Difficulty in Firing Civil Servants

Staffing the Bureaucracy

- History of the Federal Civil Service
 - To the Victor Belong the Spoils
 - Spoils system
 - The Civil Service Reform Act of 1883
 Merit system
 - The Civil Service Reform Act of 1978
 - Federal Employees and Political Campaigns

- Sunshine Laws before and after September 11
 - Government in the Sunshine Act (1976)
 - Information Disclosure
 - Curbs on Information Disclosure
- o Sunset Laws



Much of the email and telephone data intercepted by the National Security Agency is to be stored in a \$1.6 billion facility in Bluffdale, Utah.

- o Privatization
- Incentives for Efficiency and Productivity
 - Government Performance and Results Act
 - Bureaucracy Has Changed Little, Though
 - Saving Costs through E-Government

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- Helping Out the Whistleblowers
 - Laws Protecting Whistleblowers
 - o The Problem Continues

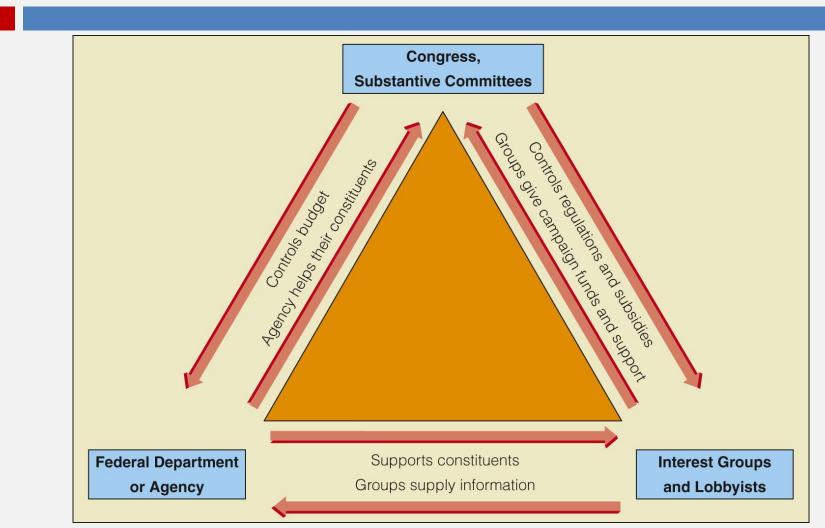
Bureaucrats as Politicians and Policymakers

- o The Rule-Making Environment
 - Waiting Periods and Court Challenges
 - Controversies
- Negotiated Rule Making

Bureaucrats as Politicians and Policymakers

- Bureaucrats Are Policymakers
 - o Iron Triangles
 - Issue Networks

Iron Triangle



Congressional Control of the Bureaucracy

- Ways Congress Does Control the Bureaucracy
 - Enabling legislation
 - Power of the purse
 - Investigations and hearings
 - Oversight

Congressional Control of the Bureaucracy

- Reasons Why Congress Cannot Easily Oversee the Bureaucracy
 - o "Police patrol"
 - "Fire alarm"

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Veteran Affairs and PTSD Care





Click picture to view video

Video Discussion Questions

- 1. Who is responsible for widespread problems within the Veteran's Administration system?
- 2. Should medical care for veterans be turned over to private enterprise? Why might this cause further delays?
- 3. Were deficiencies in the VA discovered by the "police patrol" or the "fire alarm" approach? What role did whistleblowers play?